

Ordering Information

Phone To Order by phone call Toll Free **1-800-424-2984**

Our experienced customer support staff will courteously and efficiently

assist you. Our business hours are:

8:30 a.m. to 5:30 p.m. Eastern Time

Fax Fax your purchase orders directly to:

Roboz Surgical Customer Service.

1-888-424-3121

Mail your purchase orders to:

Roboz Surgical Instrument Co., Inc.

P.O. Box 10710

Gaithersburg, Maryland 20898-0710

Credit Card Roboz accepts VISA, Mastercard and American Express

VISA°





After Hours
Holidays & Weekends

Our normal business hours are: 8:30 a.m. to 5:30 p.m. Eastern Time Monday through Friday. Outside normal hours please leave your name on our voice mail and a customer service representative will return your call the next business day.

Shipping & Handling

We normally ship UPS two day service for a flat rate fee.

Next day service is available for an additional fee.

Shipping point is Gaithersburg, Maryland.

Returns

To return any of our products please call us at 1-800-424-2984. Our customer service staff will arrange for authorization and assist you. Please use care in packaging delicate items. Also note a 10% restocking charge may apply.

Terms & Conditions

Net 30 Days

A 1.5% charge for overdue accounts may apply.

Delivery 2-5 days ARO F.O.B. Gaithersburg, MD